



Talent wanted.

Established in 2000, DIMOCO Payments is a trusted payment company with a license from the Austrian Financial Market Authority. Our expertise, flexible payment solutions, and trusted network enable merchants to effortlessly accept payments for goods and services worldwide.

In our international team of 20+ nations, you can expect plenty of room for your personal touch and personal responsibility. Flexible working hours and home office options support your work-life balance.

If you see yourself as an important part of a motivated team in a modern environment, then you are right with us as an

Transaction Risk Analyst (f/m/d)

Your mission:

You don't feel like standing still? Then DIMOCO is definitely the right place for you!!

We are looking for a dynamic personality with a strong desire for growth and success. You will elevate our Transaction Monitoring to a new level and provide your expertise in the areas of Anti-Money Laundering and Risk Management.

Sounds exciting? Keep reading 📖

What you'll do:

- Mainly responsible for analyzing, evaluating and processing e-commerce transactions (credit cards, APMs, etc.)
- Independently identify and investigate suspicious transactions and analyze the sales, transaction and chargeback behavior of our merchants
- Support the money laundering officer and the risk manager in creating and revising policies and documentation
- Develop concepts for the efficient advancement of all processes in the area of fraud and chargeback prevention
- Ensure a comprehensive anti-fraud environment that is audit-compliant and meets audit requirements, guaranteeing that the established standards for monitoring and the fraud management process are properly implemented. In cases of suspected fraud, you will contact merchants, banks, and payment providers
- Support other departments in processing and evaluating chargebacks
- Create reports and ad-hoc analyses

Your profile:

- Successfully completed studies with a focus on economics, business informatics or a comparable qualification
- You have already gained experience in the banking or credit card sector or in fraud prevention
- Experience in handling fraud cases and chargebacks

- Negotiable English skills are required, German is an advantage
- You are not afraid of complex challenges and can think in a networked and analytical manner
- Very good MS Office skills (especially MS Excel) and an affinity for numbers
- Discretion, the ability to work independently and a strong sense of responsibility come naturally to you

DIMOCO's promise:

- A position with great responsibility which is diverse and exciting
- Amazing benefits like a day off on your birthday, enabling you to celebrate this special day with your family and friends 🍰
- Interesting and international working environment in the growing and forward-looking payment industry, characterized by a dynamic and open working atmosphere
- We support you: You will receive comprehensive training on our products and systems
- Team spirit, passion, creativity and flat hierarchies characterize our company
- Flexible working hours and home office options
- Modern office in Vienna's 6th district and/or at Campus 21 in Brunn am Gebirge (with a free shuttle bus to and from Vienna)
- Regular DIMOCO team events
- Of course, you will receive a competitive remuneration package, which we will be happy to discuss with you personally. For legal reasons we have to indicate the gross annual salary which starts at € 33.300,00 (full-time). We are ready and willing to offer you more than the starting figure, depending on your professional experience and qualifications.

Up for a new challenge? Let's get in touch! 📞

We look forward to receiving your online application: dimoco.com/transaction-risk-analyst/

DIMOCO Payments GmbH

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Please note we will not accept any candidate profiles sent unrequested and unsolicited by recruiting agencies. We collaborate with preferred providers based on framework agreements and will not pay any fees to recruiting agencies without an agreement. Should we receive a candidate profile from a recruiting agency with which there is no framework agreement, and should the respective candidate be considered or hired, this will not entitle the recruiting agency to claim payment or fees.