



Established in 2000, DIMOCO Payments is a trusted payment company with a license from the Austrian Financial Market Authority. Our expertise, flexible payment solutions, and trusted network enable merchants to effortlessly accept payments for goods and services worldwide.

In our international team of 20+ nations, you can expect plenty of room for your personal touch and personal responsibility. Flexible working hours and home office options support your work-life balance.

If you see yourself as an important part of a motivated team in a modern environment, then you are right with us as an

Junior Underwriting Manager (f/m/d)

Part-time: Starting from 20 hours per week

Your mission:

You don't feel like standing still? Then DIMOCO is definitely the right place for you!!

We are looking for a motivated individual who is ready to take ownership in our underwriting processes. You'll play a key role in evaluating merchant applications, ensuring compliance with regulatory requirements, and supporting a seamless onboarding process for our partners.

Sounds exciting? Keep reading 👉

What you'll do:

- Independently identify and investigate suspicious transactions and analyze the sales, transaction, and chargeback behavior of our merchants
- Conduct customer due diligence (CDD) checks in compliance with regulatory, risk, and compliance standards
- Act as a contact person for merchants, banks, and payment providers in cases of suspected fraud
- Process chargebacks and alerts, as well as manage alert monitoring activities
- Handle merchant registrations with banks and payment providers and support contractual negotiations with new providers
- Collaborate with merchants, banks, and payment providers as a key interface
- Review regulatory and risk-specific criteria for merchant acceptance
- Perform risk assessments and create risk profiles

Your profile:

- Successfully completed studies with a focus on economics, business informatics or a comparable qualification
- Experience in a similar position (payment processing and/or fraud prevention) is an advantage
- Negotiable English and German skills are required
- You are not afraid of complex challenges and can think in a networked and analytical manner
- Very good MS Office skills (especially MS Excel) and an affinity for numbers
- Discretion, the ability to work independently and a strong sense of responsibility come naturally to you

DIMOCO's promise:

- A position with great responsibility which is diverse and exciting
- Amazing benefits like a day off on your birthday, enabling you to celebrate this special day with your family and friends 🍰
- Interesting and international working environment in the growing and forward-looking payment industry, characterized by a dynamic and open working atmosphere
- We support you: You will receive comprehensive training on our products and systems
- Team spirit, passion, creativity and flat hierarchies characterize our company
- Flexible working hours and home office options
- Modern office in Vienna's 6th district and/or at Campus 21 in Brunn am Gebirge (with a free shuttle bus to and from Vienna)
- Regular DIMOCO team events
- Of course, you will receive a competitive remuneration package, which we will be happy to discuss with you personally. For legal reasons we have to indicate the gross annual salary which starts at € 33.300,00 (full-time). We are ready and willing to offer you more than the starting figure, depending on your professional experience and qualifications.

Up for a new challenge? Let's get in touch! 📞

We look forward to receiving your online application: dimoco.com/junior-underwriting-manager-f-m-d/

DIMOCO Payments GmbH

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Please note we will not accept any candidate profiles sent unrequested and unsolicited by recruiting agencies. We collaborate with preferred providers based on framework agreements and will not pay any fees to recruiting agencies without an agreement. Should we receive a candidate profile from a recruiting agency with which there is no framework agreement, and should the respective candidate be considered or hired, this will not entitle the recruiting agency to claim payment or fees.